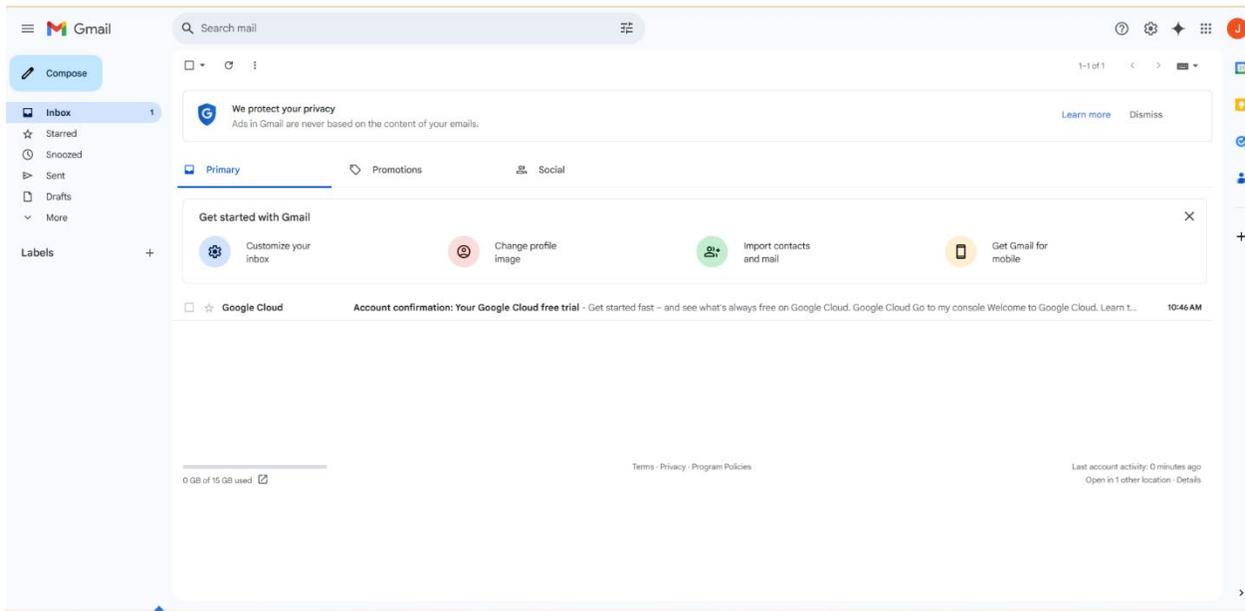


GOOGLE MAPPING API – UPDATE BILLING INFO

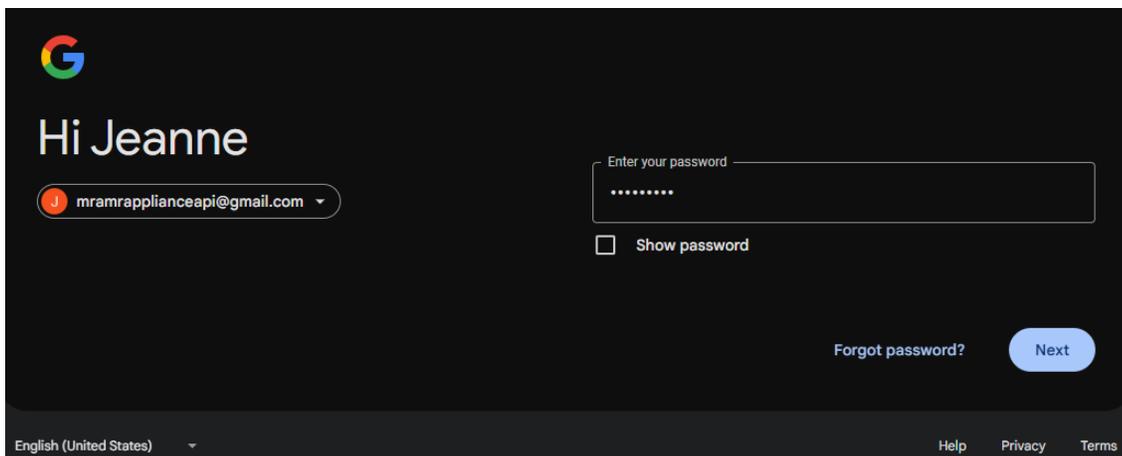
If your map stops working in SmartWare, chances are that your credit card info has expired for your Google API Billing account. The amount of usage always falls below the level at which any actual billing would occur; however, a current credit card is still required to be attached to a billing account for the API Credentials in your Google Account to stay activated. If it does not stay activated, the scheduling and map in SmartWare will no longer work correctly.

You may have gotten email notifications from Google in your Gmail account used to get the original API. The email will let you know that your billing account is about to expire.



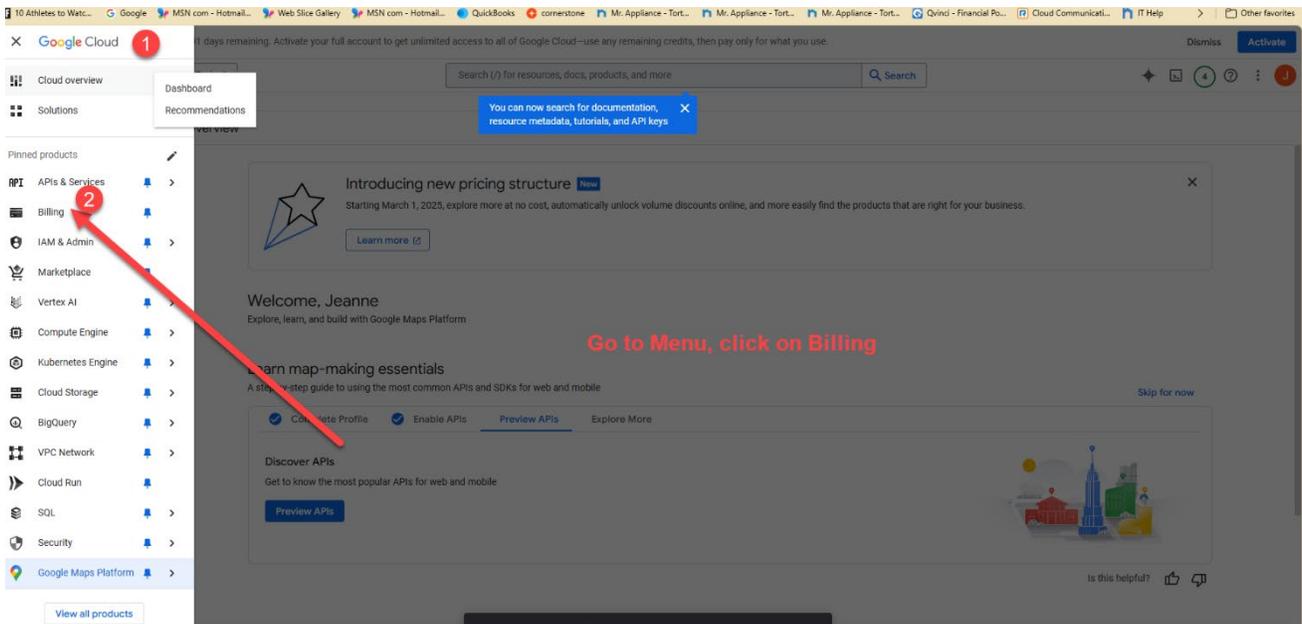
Follow the instructions below to update or change your credit card information.

1. Log into your Google account on Chrome.

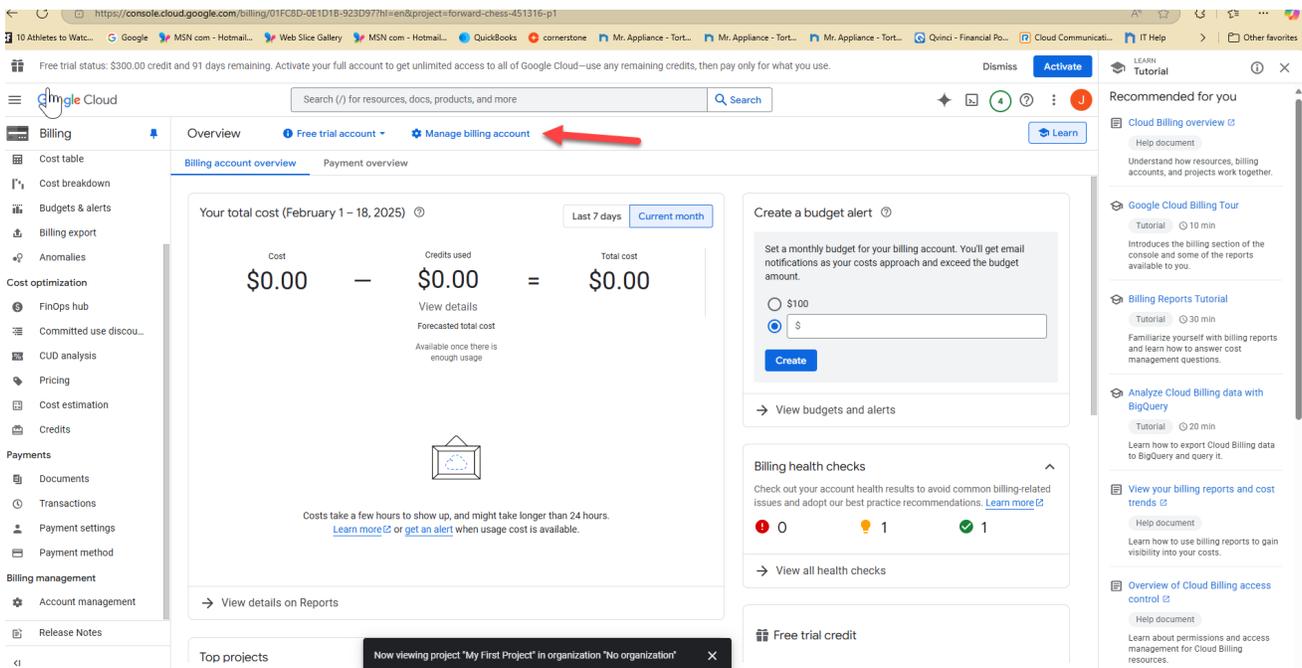


2. Click on this link: <https://cloud.google.com/maps-platform/?apis=maps,routes,places>

3. Click on the Menu Options by the Google Cloud Platform heading and select Billing



4. Select Manage Billing Account



5. Update Payment on credit card on file or add a new credit card.

Free trial status: \$300.00 credit and 91 days remaining. Activate your full account to get unlimited access to all of Google Cloud—use any remaining credits, then pay only for what you use. Dismiss Activate

Google Cloud

Billing / Payment methods Learn

If you want to cancel all activity or usage, make a payment on [Payment overview](#) to cover any remaining balance, and then visit [Account management](#) to close the billing account.

PRIMARY

Mastercard **** 1781
Expires 08/25

Primary Remove Edit

BACKUP

[+ Add a backup payment method](#)
When the primary payment method fails, a backup payment method pays the balance automatically. [Learn more](#)

OTHER PAYMENT METHODS ⓘ

[+ Add payment method](#)

OR

Payment method Learn

If you want to cancel all activity or usage, make a payment on [Payment overview](#) to cover any remaining balance, and then visit [Account management](#) to close the billing account.

PRIMARY

Mastercard **** 1781
Expires 08/25

Primary

OTHER PAYMENT METHODS ⓘ

[+ Add payment method](#)

Update your payment method ✕

Mastercard **** 1781

MM YY CVC
8 / 25 CVC is required

Jeanne S Smith

76707

Card nickname (optional)

Cancel Update

6. Double check SmartWare.

From the blue menu guide:

- Select Franchise Setup
- User Defined Values
- Mapping.

7. Double check the API key is the same and make sure Mapping Providers is on AZURE.

The screenshot shows the 'Franchise - User Defined Values' page in the Appliance software. The 'MAPPING' tab is selected in the top navigation bar. The page is divided into three main sections:

- Mapping Shape Files:** Includes 'Owned Franchises' (text input), 'Reload Shapes' (button with 'Reload' text), and a 'GPS' section with checkboxes for 'GeoService360Active', 'Azuga - Mute Geofence Emails (Changes take effect when geofences update overnight)', and 'GeoServiceActive'. There is also a 'GeoFence Size' input field with the value '200'.
- Mapping Options:** A list of checkboxes for various mapping features: 'Show Geo Fence' (checked), 'Show Fence Status' (checked), 'Avoid Highways' (unchecked), 'Avoid Ferries' (unchecked), 'Avoid Tolls' (unchecked), 'Enable OTA Devices' (checked), 'Show Info Bubble' (unchecked), 'Show Team Number' (checked), 'Show Team Name' (unchecked), 'Show Current Location' (unchecked), and 'Show Current Status' (checked).
- Mapping Provider:** Includes a 'Mapping Provider' dropdown menu set to 'Azure' and a 'Mapping API Key' text input field containing 'AlzaSyAvwjZs096FdXe84vM8POP7VVLBV_4tys'. A red arrow points to the 'Azure' dropdown, and a red text box next to it says 'DO NOT Change the Mapping Provider. It must say AZURE.'